

## Appendix 5-5

### SKILL 1.4 ATTACH AND REMOVE SECURITY DEVICES

Security devices deter theft and notify staff if an item has been removed from the store.

- Security tags should be placed in a designated location on the item.
- Ensure it is fully locked once it is attached.
- Place security tag removal tool in a secure location so it is not stolen.
- Tags need to be removed carefully once a customer purchases an item so as to not damage the product.
- Tags not removed can lead to embarrassment for the customer (alarm set off) or the inconvenience of having to return to the store for removal.
- If a customer has to bring the product back to have a tag removed, check the receipt and apologize for any inconvenience.